14-16

## IN THE SPECIFICATION:

Please amend the specification as follows:

On page 10, delete the 4<sup>th</sup> full paragraph (on lines 11-14), which was amended by way of a preliminary amendment filed on December 6, 2001, and replace this paragraph with the following in accordance with 37 CFR §1.121. A marked up version showing changes is attached:

TR 2.14.07

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Figs. 15(A) and 15(B) are diagrammatic views illustrating another example of the customizing information stored in the customizing information registering unit of Fig. 1;

On page 10, delete the 6<sup>th</sup> full paragraph (lines 20-24), and replace this paragraph with the following in accordance with 37 CFR §1.121. A marked up version showing changes is attached:

BD

Fig. 17 is an explanatory diagram illustrating the organization definition information of Fig. 5 and an example in constructing the personal environment for the user whose employee ID is "X05" in a case where the customizing information shown in Figs. 14 and 15(A) and 15(B) is used;

On pages 11-12, delete the bridging paragraph (page 11, line 25 to page 12, line 3), and replace this paragraph with the following in accordance with 37 CFR §1.121. A marked up version showing changes is attached:

Fig. 22 is a diagrammatic view illustrating the organization definition information—shown—in—Fig.—21, and an example for constructing the personal environment for the user whose employee ID is "X17" in a case where the customizing information indicated in the diagrams of Figs. 14 and 15(A) and 15(B);



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